



2018 Holiday Season

As the 2018 holiday season rapidly approaches, we at Ghost Controls would like to thank each and every one of you for your support and commitment to a very successful year.

We would like to inform you of our plans for the 2018 holiday shipping and technical support schedules as shown below.

GHOST CONTROLS OFFICE, WAREHOUSE, AND TECHNICAL SUPPORT PHONE LINES WILL BE CLOSED ON

- Monday November 12, 2018 to honor our Nations Veterans on Veterans Day
 - Thursday November 22th, 2018 and Friday November 23th, 2018 for Thanksgiving
 - Monday December 24, 2018 and Tuesday December 25, 2018 for Christmas
 - Monday December 31, 2018 and Tuesday January 1, 2019 for the New Year
- NOTE-Online support center at <https://myghostcontrols.force.com/Support/s/> is always available.*

DEADLINES FOR ORDERS TO BE RECEIVED AT GHOST CONTROLS

- Monday November 19, 2018 by 2pm EST for orders to ship via LTL by Wednesday November 21, 2018
- Monday November 19, 2018 by 12pm EST for orders to ship by Wednesday November 21, 2018 via UPS ground or USPS Priority Mail
- Monday December 17, 2018 by 12pm EST for orders to ship via LTL Common Carrier by Thursday December 20, 2018
- Wednesday December 19, 2018 by 12pm EST for order to ship by Thursday December 20, 2018 via UPS ground or USPS Priority Mail
- Emergency Next-Day and Two-Day air orders will be handled on a case-by-case basis. Please call us to confirm availability.
- Any orders received outside of these dates specified above will be shipped as quickly as possible but could be delayed due to the holiday schedule.

We wish a joyful holiday season to everyone and their families and hope you take the time to enjoy this special time of the year with those you love.

GHOST CONTROLS, LLC

1572 Capital Circle Northwest • Tallahassee, Florida 32303

Phone: 850.558.5520 • Email: info@ghostcontrols.com • Website: www.ghostcontrols.com