



2019 Holiday Schedule

We would like to inform you of our plans for the 2019 holiday shipping and technical support schedules as shown below.

GHOST CONTROLS OFFICE, WAREHOUSE, AND TECHNICAL SUPPORT PHONE LINES WILL BE CLOSED ON

- Tuesday January 1, 2019 for the New Year
- Monday May 27, 2019 to honor our Nations Veterans on Memorial Day
- Thursday July 4, 2019 to honor our Nation's Independence
- Monday September 2, 2019 to honor our work force on Labor Day
- Monday November 11, 2019 to honor our Nations Veterans on Veterans Day
- Thursday November 28th, 2019 and Friday November 29th, 2019 for Thanksgiving
- Tuesday December 24, 2019 and Wednesday December 25, 2019 for Christmas
- Wednesday January 1, 2020 for the New Year

NOTE-Online support center at <https://myghostcontrols.force.com/Support/s/> is always available.

DEADLINES FOR ORDERS TO BE RECEIVED AT GHOST CONTROLS

- Monday November 18, 2019 by 2pm EST for orders to ship via LTL by Wednesday November 27, 2019
- Monday November 25, 2019 by 12pm EST for orders to ship by Wednesday November 27, 2019 via UPS ground or USPS Priority Mail
- Monday December 16, 2019 by 12pm EST for orders to ship via LTL Common Carrier by Friday December 20, 2019
- Friday December 20, 2019 by 12pm EST for order to ship by Tuesday December 24, 2019 via UPS ground or USPS Priority Mail
- Emergency Next-Day and Two-Day air orders will be handled on a case-by-case basis. Please call us to confirm availability.
- Any orders received outside of these dates specified above will be shipped as quickly as possible but could be delayed due to the holiday schedule.

All dates are subject to change and Hurricanes or other natural disasters may impact additional calendar days.

GHOST CONTROLS, LLC

1572 Capital Circle Northwest • Tallahassee, Florida 32303

Phone: 850.558.5520 • Email: info@ghostcontrols.com • Website: www.ghostcontrols.com